



**DISABILITY
ACTION
HARINGEY**

Disability Action Haringey
Winkfield Resource Centre,
33 Winkfield Road, Wood Green. Haringey, N22 5RP
0203 355 0071 Email: info@d-a-h.org www.d-a-h.org

Volunteer Role Description

Disability Action Haringey (DAH) was formed in early 2020 with the aim of supporting disabled people in the London Borough of Haringey maintain their independence and freedom. We are committed to the social model of disability and building a society that accepts and accommodates everyone. As a D/deaf and Disabled Persons' Organisation, our services will always be centred on the demands of the service users themselves, which leads us to take a holistic approach to support.

Our services include Direct Payment Support Services & matching Personal (care) Assistants, Peer Support Services, Access to Activity for Health & Wellbeing and Facilitating Co-Design & Co-Production initiatives.

Volunteer role: Community Outreach

Service: Community Outreach Team

DAH has developed a Community Outreach Programme to act as access points to DAH services and to inform the strategic development of community services and projects across Haringey.

Supported by: DAH Operations & Communications Officer

Commitment: A minimum of four hours week, up to full days.

Training: Induction training by DAH Staff Team. External training through CONEL.

DBS: DBS required (undertaken by Age UK York).

Role purpose

To act as access points to DAH services and to inform the strategic development of community services and projects across Haringey.

Personal qualities and experience

Community Outreach volunteers are friendly and patient. They understand the needs of the D/deaf and Disabled community and are able to empathise with them. They demonstrate strong listening and communication skills. Some experience within a similar environment or Voluntary & Community Sector setting is useful. Reliability is key. Volunteers must be willing to work within guidelines and always follow confidentiality policies.



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Tasks and activities

- Form filling
- Signposting
- Information Point
- Routes to employment services
- Routes to further education
- Accessing activities for health & wellbeing
- Mapping services

Other tasks as asked for by the staff team or manager.

In return, as DAH Volunteer, you will have the opportunity to:

- Support the D/deaf and Disabled Community in Haringey.
- Be part of a friendly team and supported in your role.
- Access training and development as appropriate.



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Volunteer Agreement

We ask you to:

- Work within the parameters of your volunteer role description.
- Maintain the commitment you choose to make.
- Undertake training and updates.
- Keep appointments and complete relevant paperwork.
- Keep us informed if your circumstances change.
- Inform us immediately of any new criminal convictions.
- Keep to the DAH policy regarding confidentiality.
- Keep to the DAH policy regarding data protection.
- Promote the work of DAH in your local community.
- Feel able to tell us if you are dissatisfied in any way.
- Keep to all other DAH policies and procedures, summarised in the volunteer handbook and available in full on request or via the website.

Please sign to confirm that you have read and understood the above.

Name

Signature

Date

This agreement is binding in honour only, is not intended to be a legally binding contract between us and may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.